

☐ Three Rivers

☐ Aerobics

R690 per month  
R400 transport p/m

R390 per month

Once off registration fee – R600 (includes swim cap, bag, gown & storybook for badges) collect @ 1<sup>st</sup> /2<sup>nd</sup> swim lesson

**Group 1** ☐  
(Mondays & Wednesdays)  
2 x 30-minute lessons a week

**Group 2** ☐  
(Tuesdays & Thursdays)  
2 x 30-minute lessons a week

**Group 3** ☐  
(Fridays)  
1 x lesson a week

**Group 4** ☐  
(Saturdays)  
1 x lesson a week

**RECEIVED TIME SLOT** ☐  
Time that has been given:

**INDICATE TIME**   
(only if received)

**REQUEST A TIME SLOT** ☐  
You will be contacted.

HOW DID YOU HEAR ABOUT SWIMKIDZSA? 1. GOOGLE ☐ 2. SOCIAL MEDIA ☐ 3. EVENT ☐ 4. REFERRAL ☐ 5. OTHER ☐

IF OTHER, PLEASE SPECIFY: \_\_\_\_\_

SWIMMER'S DETAILS - (baby/child/adult/aerobic member)										SECTION 01			
Full name:					Surname:								
Date of birth: yyyy/mm/dd					Current age:			Male or Female: M <input type="checkbox"/> FM <input type="checkbox"/>					
School:					Class:								
Previous attended swim lessons:			Y <input type="checkbox"/>	N <input type="checkbox"/>	Swimming ability:			BEGINNER <input type="checkbox"/>	WATER CONFIDENT <input type="checkbox"/>	STROKE DEVELOPMENT <input type="checkbox"/>			
Previous near-drowning experiences:			Y <input type="checkbox"/>	N <input type="checkbox"/>	← If yes, please describe:								
MEDICAL CONDITION - (It is the adult/parent's responsibility to inform SwimkidzSA of any change)												SECTION 02	
(Some of our instructors at certain franchises are qualified to teach children with special needs, as they might need one on one attention)													
Does the swimmer suffer from any condition (physical/mental/medical):			Y <input type="checkbox"/>	N <input type="checkbox"/>	← If YES, please describe:								
CONTACT DETAILS												SECTION 03	
1 x Email address for communication:					1 x Cell nr for WhatsApp communication:								
Emergency contact person:					Emergency contact nr:								
<b>Mother's details – (required if the swimmer is a minor)</b>													
Full name:					Surname:								
Email address:													
Cell number:					Alternative nr:								
<b>Father's details – (required if the swimmer is a minor)</b>													
Full name:					Surname:								
Email address:													
Cell number:					Alternative nr:								
PAYMENTS AND DEBIT ORDERS												SECTION 04	

**NO MONTHLY EFT/CASH PAYMENTS – ONLY REGISTRATION & 1<sup>ST</sup> MONTH'S FEES WILL BE ACCEPTED EFT/CASH  
(OR IF WE CAN NOT LOAD YOUR DEBIT ORDER IN TIME FOR THE FIRST TIME)**

SWIMKIDZSA 3RIVERS – FNB – 632005 – CHEQUE ACC – 63083511080– REFERENCE: SWIMMER NAME & SURNAME  
EMAIL PROOF TO 3rivers@swimkidzsa.co.za

1. THE DEBIT ORDER MANDATE AUTHORISATION IN SECTION 13 WILL BE SUBMITTED TO NETCASH.
2. The individual payment instructions so authorised to be issued, must be issued, and delivered monthly on or after the dates when the obligation in terms of the Agreement is due and the amount of each individual payment instruction may not be more or less than the obligation due. The reference for this deduction will be SwimkidzSA/franchise, first 3 letters of surname & registration date. For example, TBOT220240810.
3. Subsequent payment instructions will continue to be delivered in terms of this authority until the obligations in terms of the Agreement have been paid or until this authority is cancelled by me/us by giving you notice in writing of not less than one month in advance and sent by email or fax to SwimkidzSA.
4. This agreement entitles SwimkidzSA to revise the amount with the yearly increase. This information will be communicated well in advance and in writing.

#### TERMINATION/CANCELLATION OF LESSONS:

1. In case of cancellation from enrolment, request a cancellation form via email, complete and send it back to the office, [3rivers@swimkidzsa.co.za](mailto:3rivers@swimkidzsa.co.za) for us to cancel the lessons and the debit order. Your cancellation will be processed once it is received by Head Office (Cancellation forms received before the 15<sup>th</sup> of a month will be for the current months' notice, cancellation forms received after the 15<sup>th</sup> of a month will only be for the following months' notice - Thus you will still be liable to pay for the following month's fee). No verbal, SMS or WhatsApp cancellation will be accepted. Failing to send a cancellation form will make the account holder liable for that month's swim fees.
2. **WE WILL NOT ACCEPT NOVEMBER AS A CANCELLATION MONTH AT ALL.**

#### LATE PAYMENTS:

1. Unpaid debit orders must be paid via EFT, an email with an invoice will be sent. A debit order cannot be reloaded. **Fees are payable strictly monthly in advance.**
2. Late payments or payments referred to the drawer will be subject to an administration fee. This fee will be determined by management from time to time.
3. Accounts outstanding for 30 days and more will be handed over to SwimkidzSA's attorneys for collection.

#### CANCELLATION:

I/We agree that although this authority and mandate may be cancelled by me/us, such cancellation will not cancel the Agreement. I/We also understand that I/we cannot reclaim amounts, which have been withdrawn from my/our account (paid) in terms of this authority and mandate if such amounts were legally owed to you.

#### VERY IMPORTANT

#### SECTION 05

1. **SwimkidzSA undertakes to offer all the lessons as stated on our yearly calendar, thus you are still liable to pay the normal monthly fees in 12x equal payments. The date of enrollment does not apply. Most families go on vacation during school holidays and for this reason, we are closed during this time.**
2. **NO** lessons will be moved earlier or later in the day (or to another day) if you cannot make your scheduled time due to school activities, etc. Please ensure that you book a time slot that you will be able to attend MOST of the time – to avoid missing too many lessons.
3. Monthly fees are payable in advance. Swimmers will not be allowed to swim if fees are not paid in full.

#### POOL ETIQUETTE

#### SECTION 06

1. Swim caps are compulsory, due to hygienic reasons. **NO swimmers will be allowed to swim without a swim cap.**
2. No toys, water wings, swim goggles or personal floatation devices are allowed. (Swim goggles are only allowed from Senior Bronze level and up)
3. We accept no responsibility for loss or damage to property whatsoever. All personal items must be marked clearly.
4. Parents must **refrain from interfering with lessons** as children are easily distracted and regaining concentration, once lost is difficult.
5. To avoid disrupting lessons please wait in the waiting area until it's your turn to swim.
6. Nobody is allowed on the pool deck. **Only the parents swimming in the baby program are allowed on the pool deck.**
7. Please note that you are responsible for your child before and after the swim lesson. Our floor staff and instructors cannot supervise a child when a lesson is finished. (Please note that if we fetch your child at a nursery school for swimming this is not applicable, and your child is then under our care and our responsibility)
8. Please ensure you arrive on time after a lesson to collect your child.
9. Please arrive on time for your swim lesson to avoid disrupting the lesson.
10. **Please don't put sunscreen/Vaseline/conditioner/body lotion on before you swim. This makes swimmers slippery in the water.**
11. Please **take off all jewelry & other accessories like earrings/watches/rings/necklaces/bracelets/hairclips** before you swim.
12. Please do not eat 30 minutes before a swim lesson. A swimmer getting sick in the pool will result in us having to evacuate the pool and close it for that day to clean the water.
13. Alcohol is strictly prohibited on our premises. This policy ensures a safe, family-friendly environment.

#### CLASS RATIOS

#### SECTION 07

We will have 1 instructor per 5 swimmers in a class or 10 swimmers with 2 instructors. Please note that swimming is a physical sport and there is resistance in the water that works against the body. Swimmers need at least 1 minute of recovery time between certain physically challenging activities so they can catch their breath.

#### LESSONS MISSED

#### SECTION 08

1. Please send a WhatsApp message to one of the numbers above when you are unable to make it for one or more of your lessons.
2. **Lessons that are not attended by swimmers will be forfeited; however, lessons that are cancelled by SwimkidzSA will be caught up.**
3. If a swimmer misses a lesson due to a serious medical condition (for example, bone fractures, childhood illnesses (pox/measles/mumps) or operations), this lesson will be caught up in a time that is suitable for the swim instructor, however, the final decision rests with SwimkidzSA. This will only happen if we receive a doctor's letter within a week after diagnosis. No refunds will be issued.
4. NO lessons will be caught up for flu, colds, asthma, pandemics, or stomach flu.
5. NO lessons will be caught up for excursions or extracurricular activities at schools that are planned during a child's scheduled swimming time. The swim instructor will still be available to do these lessons; the parent must decide what activity the child must attend.
6. Swimmers who fail to attend lessons for a period of 3 weeks without notice will forfeit their time slot.
7. Swimmers who are more than 15 minutes late for a lesson will forfeit the lesson. Being late for a lesson disrupts the class.
8. **SwimkidzSA will not "catch up" on any swimming lessons missed, due to Eskom or municipal-related issues or any pandemic-related issues. Please also see our standard operating procedure when lessons cannot take place.**

Initial

Please note that although this is the standard operating procedure, in most cases we will always first try to catch up on missed lessons even if the reason for lessons not taking place was not due to any fault of SwimkidzSA.

There are many reasons why a lesson/s may not be able to take place, and you must clarify the reasons.

- A. Instances where SwimkidzSA will catch up on lessons, will include any action that we have control over and can rectify like an instructor getting sick, or failures of equipment that causes water to be cold or not on standard, for more than one day.
- B. If lessons cannot take place because of reasons or actions outside of our control or that we cannot rectify ourselves, like extreme weather, electrical failures from Eskom or the municipality, or related to actions or events at a premise where we rent, or by instruction of governmental authority and no catchup days are available, lessons may be forfeited.

In a case where we decide to catch up on lessons in **scenario B** situations, and then later do not have enough available catchup days for a **scenario A** situation in the same term, we reserve the right to fall back onto the days already caught up.

#### Electrical failures:

Concerning electrical failures, the heat pumps used to heat the water draw enormous power, especially with startup and cannot be run economically or safely by large generators. Most of our premises will also not allow for large noisy generators, and that is why it is seen as a situation that we do not have control over and cannot rectify.

#### Dry lessons:

In extreme cases like extreme cold, dangerous lightning in the area etc. we do dry lessons, which is a critical part of our curriculum. Dry lessons are important, so we incorporate them into our normal lessons. It is important that students still attend these lessons because skills are taught that cannot be taught in the water. (If you need more information on dry lessons, please contact us.)

### SWIMKIDZSA ASSUMPTION OF RISK & LIABILITY – RELEASE AGREEMENT

### SECTION 10

Whilst every care is taken to ensure your or your child's safety, SwimkidzSA or employees shall not be held liable for any loss or damage to property or injury to any person or child participating in swimming lessons, or whilst on the property, directly or indirectly.

### PHOTOS

### SECTION 11

**PLEASE DO NOT SHARE ANY PHOTOS YOU TAKE DURING SWIM SESSIONS ON SOCIAL MEDIA IF OTHER SWIMMERS APPEAR IN THE PHOTO.**

I HEREBY GIVE PERMISSION THAT PHOTOS & VIDEOS CAN BE TAKEN OF MY CHILD/MYSELF FOR THE USE OF SOCIAL MEDIA/TRAINING OF SWIMKIDZSA. **Only sign if you give your consent.**

SIGNATURE:

### BINDING AGREEMENT

### SECTION 12

This form contains terms, conditions and indemnity as an additional sheet and forms a binding contract once signed. I/We acknowledge that I/we have read and consent to the same and warrant that the information set out above is correct. Hereby I/we agree that I/we fully understand and accept the terms and conditions set out in this document (Section 1 to 12) and that all detail is accurate. Upon signature of this document and first payment, it is accepted that the Terms & Conditions of SwimkidzSA, as set out in this document, are wholly accepted, and agreed to by the parent/guardian and/or student/swimmer.

Please ensure that all fields have been fully completed, and that all **full signatures** have been included where required, before submitting this form. **Incomplete forms will not be accepted** and will delay the registration process.

Signature

Date Signed

## BINDING AGREEMENT

## SECTION 13

- A. AUTHORITY/MANDATE: Paper/electronic given by (name of account holder):** \_\_\_\_\_
- Address:** \_\_\_\_\_
- ID number:** \_\_\_\_\_
- Contact number:** \_\_\_\_\_ **Email address:** \_\_\_\_\_
- Bank name:** \_\_\_\_\_ **Branch name and town:** \_\_\_\_\_
- Branch number:** \_\_\_\_\_ **Account number:** \_\_\_\_\_
- Type of Account:** 1. Current (Cheque) ☐ 2. Savings ☐ 3. Transmission ☐ **Amount:** \_\_\_\_\_
- Date (Please choose option):** 1<sup>st</sup> ☐ 7<sup>th</sup> ☐ 25<sup>th</sup> ☐ Last day ☐
- SAVE A LIFE CAMPAIGN: Please indicate below if you would like to donate R10 each month for the Save a life campaign:**  
**Please follow the link for more information** <https://www.swimkidzsa.co.za/swimkidzsa-campaigns/>  
**YES, I want to donate** ☐ **NO, I do not want to donate** ☐
- TO: SWIMKIDZSA HEAD OFFICE (PTY) LTD**  
**ADDRESS :14 Wharee Drive, Three Rivers, Vereeniging**  
**Abbreviated short name to be used: SWKZ3RIV**
- Refer to contract reference number \_\_\_\_\_ ("the Contract Reference Number") **for office use**
- I/We hereby authorise Netcash (Pty) Ltd to issue and deliver payment instructions to MYbanker for collections against my/our abovementioned account at my/our abovementioned bank on condition that the sum of such payment instruction will not differ from my/our obligations as agreed to in the Contract Reference Number. The individual payment instructions so authorised must be issued and delivered on the date when the obligation in terms of the Agreement is due and the amount of each individual payment instruction may not differ as agreed to in terms of the Agreement.
- The payment instructions authorised to be issued must carry the Contract Reference Number, included in the said payment instructions, and must be provided to identify the specific contract. The said Contract Reference Number should be added to this form in Section E before the issuing of any payment instruction and communicated directly after having been completed.
- I/We agree that the first payment instruction will be issued and delivered on \_\_\_\_\_ (debit order commencement date) and thereafter regularly on the date specified in Section A under debit order date.
- Please remember that fees are payable strictly in advance as stipulated in Section 4 of the Agreement.**  
 If however, the date of the payment instruction falls on a non-processing day (weekend or public holiday) I agree that the payment instruction may be debited against my account on the following business day; or subsequent payment instructions will continue to be delivered in terms of this authority until the obligations in terms of the Agreement have been paid or until this authority is cancelled by me/us by giving you notice in writing of not less than the interval (as indicated in the previous clause) and sent by prepaid registered post or delivered to your address indicated above.
- B. MANDATE**  
 I/We acknowledge that all payment instructions issued by you will be treated by my/our abovementioned bank as if the instructions had been issued by me/us personally.
- C. CANCELLATION**  
 I/We agree that although this authority and mandate may be cancelled by me/us, such cancellation will not cancel the Agreement. I/We also understand that I/we cannot reclaim amounts, which have been withdrawn from my/our account (paid) in terms of this authority and mandate if such amounts were legally owing to you.
- D. ASSIGNMENT**  
 I/We acknowledge that this authority may be ceded or assigned to a third party if the Agreement is also ceded or assigned to that third party.
- E. AGREEMENT REFERENCE NUMBER: THE AGREEMENT REFERENCE NUMBER IS** \_\_\_\_\_ **to be provided/completed by**  
 SwimkidzSA 3Rivers. **(for office use).**

Signature (As used for operating account)

Date signed

ASSISTED BY (FOR OFFICE USE) \_\_\_\_\_

CAPACITY \_\_\_\_\_

Please ensure that all fields have been fully completed and that all signatures have been included where required, before submitting this form. Incomplete forms will not be accepted.